

Terms of Service

RigSpot, a DBA of Stow In Storage LLC | Effective January 1, 2026

Effective Date: January 1, 2026
Issued by: RigSpot, a DBA of Stow In Storage LLC
Version: 1.0
Contact: rigspot@polsia.app | rigspot.polsia.app

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PLEASE READ THESE TERMS CAREFULLY. By creating an account or using the RigSpot platform, you agree to these Terms of Service. If you do not agree, do not use RigSpot.

1. Parties & Acceptance

These Terms of Service ("Terms") constitute a legally binding agreement between you ("User") and RigSpot, a DBA of Stow In Storage LLC ("RigSpot," "we," "us," or "our").

By clicking "I accept," checking the acceptance box, or otherwise affirmatively accepting these Terms, you acknowledge that you have read, understood, and agree to be bound by these Terms. If you are accepting on behalf of a company or other legal entity, you represent that you have the authority to bind such entity to these Terms.

2. Platform Description

RigSpot is a two-sided marketplace platform that connects commercial truck drivers and fleet operators ("Drivers") with property owners and operators ("Lot Owners") who offer commercial truck parking spaces. RigSpot provides technology infrastructure, booking management, and payment processing services.

Important: RigSpot is NOT a transportation carrier, freight broker, parking operator, or property manager. RigSpot does not own, operate, manage, or control any parking facilities listed on the platform.

3. User Types & Eligibility

3.1 Drivers

Must be at least 21 years of age. Must hold a valid commercial driver's license (CDL) or be operating under the supervision of a licensed fleet operator.

3.2 Lot Owners

Must be at least 18 years of age. Must own, lease, or have legal authority to offer the parking property listed. Must carry adequate premises liability insurance.

3.3 Fleet Dispatchers / Fleet Administrators

Must be at least 18 years of age. Must be authorized to act on behalf of the fleet company. Accepts these Terms and the Fleet & Dispatcher Terms on behalf of their organization.

3.4 Gate Attendants

Must be at least 18 years of age. Are subject to the Gate Attendant Terms upon assignment by a Lot Owner.

3.5 Community Moderators

Must be at least 18 years of age. Are subject to the Moderator Terms upon earning moderator status.

4. Account Registration & Security

You agree to provide accurate, current, and complete information during registration and to update such information as necessary. You are responsible for maintaining the confidentiality of your account credentials and for all activities under your account. You must notify RigSpot immediately of any unauthorized use of your account at rigspot@polsia.app.

5. Platform Fee & Payment Terms

5.1 Driver Fees

Drivers pay the exact listed price for parking. RigSpot charges no service fees or markups to drivers.

5.2 Lot Owner Fees

RigSpot charges Lot Owners a 12% platform fee on each completed booking, deducted from the Lot Owner's payout. Lot Owners may alternatively elect a flat monthly subscription plan.

5.3 Payment Processing

All payments are processed through RigSpot's integrated payment infrastructure. By using the platform, you authorize RigSpot to charge payment methods on file for bookings and any applicable fees.

5.4 Refunds & Cancellations

Refund and cancellation policies are governed by the individual lot listing and RigSpot's Cancellation Policy.

6. Prohibited Conduct

You agree NOT to:

- Use the platform for any unlawful purpose
- Post false, misleading, or fraudulent listings or reviews
- Discriminate against any user based on race, color, national origin, religion, sex, sexual orientation, disability, or any other protected characteristic
- Circumvent RigSpot's payment system to transact directly with other users
- Use automated tools, bots, or scrapers to access the platform
- Interfere with or disrupt the platform's infrastructure
- Share your account credentials with others
- Impersonate another person or entity

7. Anti-Discrimination Policy

RigSpot has a zero-tolerance policy for discrimination. Lot Owners may not refuse service to, or provide inferior service to, any Driver or other user based on any protected characteristic under federal, state, or local law.

Violations may result in immediate account suspension and permanent ban. Users who experience discrimination may submit a priority report through the platform, which receives a 24-hour SLA for admin review. No automatic restrictions are applied to accused users — our team reviews all evidence before taking action.

8. Intellectual Property

All content, trademarks, logos, and intellectual property on the RigSpot platform are owned by or licensed to RigSpot, a DBA of Stow In Storage LLC. You may not reproduce, distribute, or create derivative works without express written permission from RigSpot.

9. Disclaimers & Limitation of Liability

THE RIGSPOT PLATFORM IS PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

9.2 Third-Party Listings

RigSpot does not verify, endorse, or guarantee any parking listing. Users transact at their own risk.

9.3 LIMITATION OF LIABILITY: TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, RIGSPOT'S TOTAL LIABILITY TO YOU FOR ANY CLAIM ARISING FROM THESE TERMS OR USE OF THE PLATFORM SHALL NOT EXCEED THE GREATER OF (A) THE TOTAL FEES PAID BY YOU TO RIGSPOT IN THE 12 MONTHS PRECEDING THE CLAIM OR (B) ONE HUNDRED DOLLARS (\$100). RIGSPOT SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES.

10. Indemnification

You agree to indemnify, defend, and hold harmless RigSpot, a DBA of Stow In Storage LLC, its officers, directors, employees, and agents from and against any claims, damages, losses, costs, and expenses (including reasonable attorney's fees) arising from your use of the platform, your violation of these Terms, or your violation of any third-party rights.

11. Arbitration Agreement & Class Action Waiver

11.1 BINDING ARBITRATION: EXCEPT AS PROVIDED BELOW, ALL DISPUTES ARISING OUT OF OR RELATING TO THESE TERMS OR THE RIGSPOT PLATFORM SHALL BE RESOLVED BY BINDING ARBITRATION UNDER THE FEDERAL ARBITRATION ACT ("FAA"), RATHER THAN IN COURT.

11.2 CLASS ACTION WAIVER: YOU WAIVE ANY RIGHT TO PARTICIPATE IN A CLASS ACTION LAWSUIT OR CLASS-WIDE ARBITRATION.

11.3 Opt-Out Right: You have the right to opt out of this Arbitration Agreement within 30 days of first accepting these Terms. To opt out, log in to your account and visit My Agreements > Arbitration Opt-Out, or send written notice to rigspot@polsia.app. Your opt-out must include your full name and email address.

11.4 Exceptions

Nothing in this section prevents either party from seeking injunctive or other equitable relief in court for violations of intellectual property rights or unauthorized access to the platform.

12. Governing Law & Jurisdiction

These Terms are governed by the laws of the United States and the state in which RigSpot, a DBA of Stow In Storage LLC is incorporated, without regard to conflict of law principles. For claims not subject to arbitration, you consent to personal jurisdiction in such courts.

13. Termination

RigSpot reserves the right to suspend or terminate your account at any time for violation of these Terms, fraudulent activity, or for any other reason at our sole discretion. Upon termination, all licenses and rights granted to you cease immediately. Data retention provisions survive termination as required by applicable law.

14. Changes to Terms

RigSpot may update these Terms at any time. We will provide advance notice of material changes via email and/or platform notification:

- Routine updates: 30 days' notice before effective date

- Security / legal emergency changes: Effective immediately upon notice

Continued use of the platform after the effective date constitutes acceptance of the updated Terms. If you don't accept updated Terms, you may close your account.

15. Electronic Signatures (E-SIGN Act)

By checking the acceptance box or clicking "I Accept," you agree that your electronic signature is the legal equivalent of your handwritten signature under the Electronic Signatures in Global and National Commerce Act (E-SIGN Act, 15 U.S.C. § 7001 et seq.) and applicable state electronic signature laws. You consent to conduct business and receive records electronically.

16. Contact

RigSpot, a DBA of Stow In Storage LLC

- Email: rigspot@polsia.app
- Platform: rigspot.polsia.app
- Legal inquiries: rigspot@polsia.app (pending: legal@rigspot.com)