
Fleet & Enterprise Terms

Additional terms for Fleet Dispatchers and Enterprise Accounts.

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Issued by: RigSpot, a DBA of Stow In Storage LLC
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These Fleet & Enterprise Terms ("Fleet Terms") are incorporated by reference into and supplement RigSpot's standard Terms of Service. By creating or using a dispatcher or fleet account, you agree to both the standard Terms of Service and these Fleet Terms. In case of conflict, these Fleet Terms govern.

1. Parties & Applicability

These Fleet Terms govern the relationship between RigSpot, a DBA of Stow In Storage LLC ("RigSpot") and any fleet dispatcher, fleet administrator, or enterprise account holder ("Dispatcher"). Dispatcher accepts these terms on behalf of their organization and represents they have authority to do so.

2. Dispatcher Liability for Fleet Driver Conduct

Dispatcher is fully responsible for the conduct, behavior, and actions of all drivers enrolled in their fleet who make reservations through RigSpot. Violations by fleet drivers — including non-payment, property damage, policy violations, or discriminatory conduct — are attributable to the Dispatcher account.

RigSpot may take enforcement action against the Dispatcher account for repeated or severe driver violations. Dispatcher agrees to:

- Maintain adequate supervision and training of all fleet drivers
- Promptly remove from the fleet any driver who repeatedly violates RigSpot policies
- Ensure all enrolled drivers have read and agreed to RigSpot's standard Terms of Service before making reservations

3. Bulk Booking Terms

3.1 Booking Modifications

Fleet reservations may be modified up to 2 hours before the scheduled check-in time, subject to lot availability. Modifications within 2 hours of check-in are not guaranteed and are subject to lot owner approval.

3.2 Cancellation Policy

The following cancellation schedule applies to all fleet reservations:

- Cancellations made more than 24 hours before check-in receive a full refund.
- Cancellations made within 24 hours of check-in are subject to a 50% cancellation fee.
- No-shows are charged the full booking amount.

Enterprise accounts with an active ACH agreement may negotiate separate cancellation terms in writing with RigSpot's enterprise team.

3.3 Overbooking

RigSpot does not guarantee reservation fulfillment if lot capacity is exceeded due to lot owner error. In such cases, RigSpot will make reasonable efforts to find alternative parking and provide a full refund for the unfulfilled reservation.

3.4 Volume Discounts

Volume pricing or rate negotiations must be arranged directly through RigSpot's enterprise sales team at rigspot@polsia.app. Discounts are not applied automatically and require a written agreement.

4. ACH Invoicing Terms

4.1 Eligibility

ACH invoicing is available to enterprise accounts with a minimum fleet size of 5 trucks and a minimum monthly booking volume of \$500. Eligibility is subject to RigSpot approval and credit review.

4.2 Payment Schedule

ACH invoices are issued on the 1st of each month for the prior month's bookings. Payment is due within 10 business days of invoice date.

4.3 Late Payment

Invoices not paid within 10 business days are subject to a 1.5% monthly late fee (18% APR). RigSpot reserves the right to suspend ACH invoicing privileges and require prepayment for accounts with two or more late payments in any 12-month period.

4.4 Disputes

Invoice disputes must be submitted in writing to rigspot@polsia.app within 5 business days of invoice receipt.

Undisputed amounts remain due by the payment deadline. Disputed amounts are placed on hold pending investigation.

4.5 Authorization

By enrolling in ACH invoicing, Dispatcher authorizes RigSpot to initiate ACH debit entries to the bank account on file for invoice amounts. Dispatcher must provide at least 3 business days' notice to modify or cancel ACH authorization.

4.6 Returned Payments

Returned ACH payments incur a \$25 returned payment fee in addition to any late fees that accrue. Accounts with two returned payments in any 12-month period may have ACH privileges revoked.

5. Data Access & Privacy

5.1 Scope

Dispatchers have access to reservation data, driver profiles, booking history, and billing data only for drivers within their own fleet. No cross-fleet visibility is permitted under any circumstances.

5.2 Purpose Limitation

Fleet data accessed through RigSpot may only be used for the purpose of managing reservations and fleet operations. Dispatchers may not use RigSpot data for:

- External marketing or advertising campaigns
- Selling or sharing driver data with third parties
- Contacting lot owners or drivers outside the RigSpot platform

5.3 Data Export Restrictions

Dispatchers may not systematically download, copy, or export user data for storage or use outside the RigSpot platform.

5.4 Breach Notification

Dispatcher must notify RigSpot within 24 hours if they become aware of any unauthorized access to fleet or driver data.

5.5 Retention

Dispatcher has no right to retain driver personal data after a driver leaves the fleet or after the Dispatcher's account is closed.

6. Account Termination & Offboarding

6.1 Effect on Active Reservations

Upon account termination (by either party), all pending fleet reservations will be honored through their scheduled

checkout dates unless cancellation is required for safety reasons. RigSpot will provide reasonable notice to affected lot owners.

6.2 Outstanding Invoices

All outstanding invoices become immediately due upon account termination. RigSpot may pursue collection of unpaid amounts through all available legal means.

6.3 Driver Accounts

Upon fleet account termination, fleet driver accounts linked to the fleet revert to individual driver accounts. Drivers retain access to their booking history and personal profiles.

6.4 Data Deletion

Upon request, RigSpot will delete or anonymize fleet-specific business data within 30 days of account closure, subject to data retention requirements for compliance records (10 years).

7. Non-Solicitation

Dispatcher agrees not to use RigSpot's platform to solicit lot owners for competing parking services during their tenure on the platform and for 12 months following account termination.

8. Entire Agreement

These Fleet Terms, together with the standard Terms of Service and Privacy Policy, constitute the entire agreement between RigSpot and Dispatcher with respect to fleet and enterprise services. No oral representations or prior agreements supersede these terms.

Electronic Acceptance: By creating a dispatcher account or clicking "I accept Fleet Terms," you, on behalf of your organization, agree to these Fleet & Enterprise Terms in addition to RigSpot's standard Terms of Service. Your electronic acceptance constitutes a legally binding signature under the E-SIGN Act.